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Services Estimate and Client Authorization for Treatment

Acct. # _____ Date _____ Client Name _____ Patient Name _____

A Primary Specialty Service

Department _____ Clinician _____

Estimate \$ _____ to \$ _____

Required Deposit \$ _____

The above is an estimate (a judgement as to the approximate cost) and could increase due to complications or unexpected conditions. This does not include the cost of a Secondary Specialty Service (see #3 below).

Diagnosis, procedures and tests required:

C Emergency Service

Estimate \$ _____ to \$ _____

Required Deposit \$ _____

Diagnosis, procedural test required:

B Secondary Specialty Service

Department _____ Clinician _____

Estimate \$ _____ to \$ _____

Required Deposit \$ _____

The above is an estimate (a judgement as to the approximate cost) and could increase due to complications or unexpected conditions (see #3 below).

Diagnosis, procedures and tests required:

Estimate Summary (What the total cost may be)

Initial **Estimate** Summary (from A, B and C):
 \$ _____ to \$ _____

Required Deposit (from A, B and C):
 \$ _____

Note: Deposits must be paid prior to the transfer of your pet from the Emergency Department to a Specialty Service. Payment of Emergency Services must be satisfied prior to the transfer of your pet to a Specialty Service. You may receive a phone call if there is an outstanding balance at the time of the transfer. Estimates may be updated after 2-3 days.

Client Acknowledgments

- Major risks of the surgery/procedure to be performed have been discussed with me by my veterinarian or a member of his or her clinical staff.
- Complications are a part of the risk in medical/surgical procedures, I understand that unforeseen complications may occur during the hospital stay or after discharge. These complications may increase my bill. I can receive billing updates if so requested.
- Additional days in the hospital will increase this estimate depending on the amount of care required. These fees start at a minimum of \$175.00 per 24 hours for boarding, to an average of \$250.00 to \$350.00 for hospitalization, depending on the amount of care needed.
- As an owner, I may call for up to two general nursing status updates a day. Updates are given from 10:30 a.m. to 8:00 p.m. daily.
- The attending MedVet doctor will attempt to notify me of any significant changes in my pet's condition.
- In the event of cardiopulmonary arrest or other emergent life threatening situations, I approve the following:
(Initial one line only):
 _____ I authorize MedVet to perform life saving treatments on my pet. This may include the administration of medications, chest compressions, oxygen, ventilation, cardiac defibrillation and other emergency measures deemed medically appropriate. Attempts will be made by MedVet to contact me in the event of an emergency situation.
 _____ I **do not** authorize MedVet to perform life saving treatments on my pet. I authorize the attending veterinarian to minimize pain and suffering and to make attempts to contact and guide me in the management of my pet's care.

Authorization for Treatment

The above statements have been explained to me and any questions have been answered. To the extent noted above, I hereby authorize the doctors on duty and assistants to administer treatment as is considered therapeutically and/or diagnostically necessary on the basis of their findings. I also consent to the administration of anesthetics and surgical intervention if necessary. I consent to the release of medical information and authorize direct payment to MedVet Associates, Ltd. I assume responsibility for all charges and understand all balances are to be paid upon release of my pet. And I understand that any balance due after 30 days will have a 2% service charge added monthly. I have reviewed and understand the information contained on both sides of this form.

Owner _____ Date _____

Witness _____ Date _____

Please see reverse side for additional important information.

Veterinary Staff

MedVet is a specialty referral and emergency hospital. As a leader in veterinary medicine, MedVet provides advanced training for veterinarians through residency and internship programs. In addition to board certified specialists, our staff includes residency trained veterinarians, emergency clinicians, residents and interns. If you have any question about who is providing care for your pet, please ask one of our veterinarians.

Credit Card Authorization

A credit card authorization may be left for payment of the balance of your emergency bill and/or a MedVet deposit. Deposits to MedVet can be made by telephone, with VCode and zip code verification.

Financing Options

Special financing is available through Wells Fargo Financial National Bank. A deposit will still be required until financing has been approved and all required paperwork has been signed.

Personal Items

Please do not leave toys, blankets, leashes, etc., since MedVet can not assume responsibility for their return or loss.

Transfers within the Hospital

From the Emergency Department to MedVet Specialty Services

If your pet has been transferred to a specialty service, a MedVet specialist will assume the post-emergency care of your pet and a separate invoice will be generated. Your emergency fees should be paid at the time of transfer, as your pet will be leaving the emergency department. A deposit will be required when transferring your pet's care to a specialist. This deposit will be applied to the nursing care and further examination your pet will receive. (Cardiology transfers will include a cardiac ultrasound as part of the general examination. Your deposit will be used to pay for this exam. Your cardiologist will give you more information on this test).

Your specialist will examine your pet and speak to you regarding recommended care and cost estimates. You will be included in the circle of your pet's care when possible. We look upon you as an important member of your pet's care team.

Patient Updates

You may obtain morning and evening nursing updates on your pet's condition between 10:30 a.m. and 8 p.m. If there has been a significant change in your pet's condition, a doctor or a staff member will notify you. Please remember that our primary goal is patient care and, if the staff is busy, we may need to return your call. To avoid repetition of information, please have only one family member call for updates.

Visiting

Visiting is encouraged as a means of aiding your pet's recovery and your peace of mind. Please schedule a visit with your doctor or his/her staff. Your pet's condition and the time of day will be considered when scheduling a visit. Visits should last no longer than 20 minutes unless other arrangements are made with the service caring for your pet.

Releases

Patients will be released from the emergency department by 9 a.m. Monday through Friday. Weekend releases from the emergency department are by appointment with the attending doctor.

Your pet will be released from the specialty practice when the condition allows or upon your decision. The specialist or a member of their staff will review and discuss the discharge instructions. A written copy of these instructions will be given to you to review at home. Releases from a specialist's service should occur after 11 a.m. and before 8 p.m., Monday through Friday or by appointment on Saturday, Sunday or holidays. If you have additional questions after you return home, please do not hesitate to call.

Special release arrangements may be made to accommodate out of town travel or extended work hours. Please discuss in advance any special time constraints you may have with your doctor or his/her staff.

Follow Up Appointments and Additional Charges

Follow up appointments do not include diagnostic procedures, dispensing of medication or radiographs.